

Troubleshooting

To avoid unnecessary disappointments, you should check the following before contacting a Nilfisk Service Centre

Symptom	Cause	Recommended action
Machine refuses to start	Machine not plugged in Defective socket Fuse has blown Defective extension cable	Plug in machine. Try another socket. Replace fuse. Switch off other machines. Try without the extension cable.
Fluctuating pressure	Pump sucking Valves dirty, worn out or stuck Pump seals worn out	Check that hoses and connections are airtight. Clean and replace or refer to local Nilfisk distributor.
Machine stops	Fuse has blown Incorrect mains voltage Thermal sensor activated Nozzle partially blocked	Replace fuse. Switch off other machines. Check that the mains voltage corresponds to specification on the model tag. Leave the washer for 5 minutes to cool down. Clean the nozzle.
Fuse blows	Fuse too small	Change to an installation higher than the amp. consumption of the machine. You may try without the extension cable.
Machine pulsating	Air in inlet hose/pump Inadequate supply of mains water Nozzle partially blocked Water filter blocked Hose kinked	Allow machine to run with open trigger until regular working pressure resumes. Check that the water supply corresponds to specifications required (see model tag) NB! Avoid using long, thin hoses (min. 1/2") Clean the nozzle. Clean the filter. Straighten out hose.
Machine often starts and stops by itself	Pump/spray handle is leaking	Contact your nearest Nilfisk Service Centre.
Machine starts, but no water comes out	Pump/hoses or accessory Frozen. No water supply. Water filter blocked. Nozzle blocked.	Wait for pump/hoses or accessory to thaw. Connect inlet water. Clean the filter. Clean the nozzle.