

## Troubleshooting

To avoid unnecessary disappointments, you should check the following before contacting a Nilfisk Service Centre

<b>Symptom</b>	<b>Recommended action</b>
<b>If the machine does not start</b>	<p>Check that the plug is correctly fitted to the wall socket.</p> <p>A fuse in the building may have blown and need to be changed.</p> <p>The cord or plug may be damaged and must be repaired by an authorised Service Centre.</p> <p>If not of the above actions will apply – leave our vacuum cleaner with an authorised Service Centre.</p>
<b>Reduced suction power</b>	<p>The dust bag may be full and needs to be changed, see instructions in hand book.</p> <p>The prefilter or HEPA filter may be blocked and have to be changed, see instructions.</p> <p>The hose handle, hose, tube or nozzle may be blocked and needs to be cleaned.</p>
<b>If the machine stops</b>	<p>The thermal fuse may have blown, see instructions.</p>